

FAQs – Lifting our COVID-19 Vaccine Mandate Standard

Updated June 15, 2022

Below are answers to questions you might have about the company's decision to lift the COVID-19 Vaccination Mandate Standard effective June 20, 2022.

This document will be updated as needed.

General questions

Why is PETRONAS Canada removing the vaccination requirement?

Since COVID-19 started, the company has been regularly reviewing the standard and its necessity due to the constantly evolving circumstances surrounding the pandemic.

The Crisis Management Team (CMT), with the support of the Leadership Team and the Board of Directors, has determined that the initial intent of the Standard, which was to limit the spread of the virus and protect our workforce and the communities where work and live, has been met.

The vast majority of our workforce is currently fully vaccinated, and while the new variants have high transmission rates, they're tending to cause milder symptoms for fully vaccinated individuals.

What are the remaining control measures in place?

COVID-19 protocols and safeguards remaining in effect include:

- a negative rapid antigen detection test on the first day of an individual's shift/rotation
- testing when a member of the workforce exhibits symptoms
- daily health checks for anyone accessing a PETRONAS Canada worksite

Vendors can refer to [PETRONAS Canada's external website](#), under *Stories* → *COVID-19 information*, for additional information.

Visitors are still required to submit a digital check-in form prior to accessing a PETRONAS Canada office in Calgary or Fort St. John, though they will not need to provide proof of vaccination.

- [Calgary form](#)
- [Fort St. John form](#)

Where can I access the daily health check for my province?

- [Alberta](#)
- [B.C.](#)

When will all control measures be lifted?

There is no set date for the remaining control measures to be lifted. The company's Health, Safety & Security team will continue to evaluate our control measures against our case management data and provincial health guidance to determine what can be eased and when.

I had an approved exemption to the Vaccination Mandate Standard. Am I still required to complete more frequent testing than others?

No; you are required to complete a negative rapid antigen detection test on the first day of your shift/rotation the same as other staff.

Case management questions

Am I able to access a PETRONAS Canada worksite if I've tested positive for COVID-19 but feel well?

No; PETRONAS Canada requires individuals who have tested positive for COVID-19 to self-isolate for five days AND until your symptoms improve and you no longer have a fever. Once you have completed your isolation, masking is not required.

The company has decided to maintain the same protocols for Alberta- and B.C.-based staff, and have adopted B.C.'s approach in an effort to keep all of our worksites safe and healthy.

I have symptoms consistent with COVID-19 but don't have access to a test. Am I able to access a PETRONAS Canada worksite?

No; if you have any symptoms of COVID-19 or feel ill, do not report to any PETRONAS Canada worksite or office. For PETRONAS workforce members, isolate and notify your supervisor as soon as possible to initiate the case management process. Your supervisor will either engage the company's COVID-19 hotline (employees) or notify your PETRONAS Canada representative (vendors) who will engage the COVID-19 hotline and seek direction on next steps.

The company will provide you and your household members with rapid antigen detection tests to complete while you isolate, if required.

I have symptoms consistent with COVID-19 but my test was negative. Am I able to access a PETRONAS Canada worksite?

No; even if you received a negative test result, out of an abundance of caution please notify your supervisor and follow the steps outlined above for further direction. The company's Health, Safety & Security team will evaluate the totality of the circumstances to best protect you and your colleagues.

If my colleague or family member tests positive for COVID-19, do I need to isolate?

No; asymptomatic close contacts are not required to isolate, but it is recommended that you monitor for symptoms – and if they develop, isolate immediately.

Privacy-related questions

Will the company keep my personal and/or vaccine information on file after the Vaccination Mandate Standard is lifted?

The company has not retained copies of vaccination records submitted through ProntoForms – they were reviewed by the Organizational Health Nurse and then securely destroyed.

Personal information received under the standard will continue to be treated as confidential and stored with necessary security precautions in place.